

Nevada Hospital Reporting (Pursuant to NRS 449.490, Sections 2 through 4)

Demographic Information

Name of Organization	Sunrise Hospital & Medical Center
Location (City & State)	Las Vegas, Nevada
Fiscal Year Ended	December 31, 2017
Governance/ Organizational Structure	Sunrise Hospital & Medical Center is owned and operated by Sunrise Hospital and Medical Center, LLC, a Delaware limited liability company affiliated with HCA Inc., which is qualified to do business in the state of Nevada. Sunrise Hospital and Medical Center is part of a publicly traded for profit corporation.

Description of Organization

Number of Facilities	Licensed Beds	Staffed Beds	Major Services & Centers of Excellence
<p>Sunrise Hospital and Medical Center and Sunrise Children’s Hospital offer high quality, patient-centered healthcare to the residents of Southern Nevada, its surrounding region and the millions of visitors that come to Las Vegas. Sunrise Hospital serves as Nevada’s largest acute care facility and Level II Trauma Center and is located just minutes away from the Las Vegas Strip. Sunrise Hospital and Sunrise Children’s Hospital play a leading role in Nevada’s healthcare. Many of our state’s medical “firsts” have come from Sunrise Hospital as it continues to serve more patients each year than any other privately owned hospital in Nevada, with more than 167,000 emergency room visits in 2017.</p> <p>For 60 years, Sunrise has led the way in new technologies and services such as the first open heart surgery and the largest heart program in Nevada; the first robot-assisted surgery suite to increase precision and reduce complications; the first Gamma Knife for incisionless brain surgery; the first and only Certified Advanced Comprehensive Stroke Center in Nevada offering brain-saving treatments 24/7/365; first to repair leaky heart valves using the only transcatheter mitral valve repair therapy; the first to provide state of the art computed tomography capable of generating 512 images of the heart in just one second for low-dose imaging; first to implant a new miniaturized, the first reconstructive bladder procedure; the first to provide innovative imaging solution to improve certain bladder cancer detections; as well as the first and only inpatient rehab facility in Southern Nevada to be accredited by the Commission on the Accreditation of Rehab facilities.</p> <p>With an entire region counting on our advanced medical expertise, Sunrise Hospital has 117 Adult and 96 Children’s critical care beds for a total of 213 critical care beds, which is more than any other hospital in Nevada.</p> <p>Located on the same campus is another Nevada first — Sunrise Children’s Hospital. Together, both facilities offer a full range of services for both children and adults. Mirroring the reputation and services of Sunrise Hospital, Sunrise Children’s Hospital serves families from a multi-state region with specialized teams transporting the sickest patients to Las Vegas for treatment at the state’s largest, most comprehensive children’s hospital.</p>			

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Sunrise Children's Hospital offers a full range of specialized services, including Nevada's only pediatric heart surgery program, a dedicated Pediatric Emergency Department, the largest Level III Neonatal Intensive Care Unit (NICU) and Pediatric Intensive Care Unit (PICU) in the state, a dedicated Inpatient Pediatric Unit and Obstetrician and Pediatric Intensivists in-house 24 hours a day, seven days a week. Sunrise Children's Hospital cares for our state's most acutely ill children. Whether it is an open-heart surgery moments after birth, delicate spine surgery for congenital defects, delivery of high-risk pregnancies, or battling cancer, pediatric patients (and their moms) have unique access to services for everything from routine to complex childhood healthcare needs.

Today, Sunrise Hospital continues its proud tradition of innovation as its medical programs achieve national recognition for clinical excellence in areas such as heart care and stroke management. Sunrise Hospital combines the vast experience of physicians and staff assembled from the world's leading institutions with national treatment standards and industry-leading quality initiatives.

690

625

Capital Improvements

New Service Lines (List each new service line offered)

None

Major Facility Expansion:

Description	Prior Year's Cost	Current Year Cost	R=Replace N= New	Construction in Progress
None	\$0.00	\$0.00		
	\$0.00	\$0.00		
	\$0.00	\$0.00		
	\$0.00	\$0.00		
	\$0.00	\$0.00		
Total	\$0.00	\$0.00		

Major Equipment

Description	Prior Year's Cost	Current Year Cost	R=Replace N= New	Expansion
TSI RPM 20 ROOM PRESSURE MONITORS	\$0.00	\$299,200.00		
MAJOR MOVE EQUIP 4-FROM ITS	\$0.00	\$347,719.94		
APEX PRO TELEMETRY (PRIOR LEASE ASSET 19157)	\$0.00	\$421,942.22		
CONSTRUCTION SERVICES_OR ROOM RENOVATIONS	\$0.00	\$483,761.00		
WROUGHT IRON AND ROLL UPDOORS	\$0.00	\$634,464.84		
256 SLICE CT SCANNER	\$0.00	\$1,838,797.53		
CAREFUSION PYXIS_CAPITAL LEASE	\$0.00	\$2,574,450.49		
Total	\$0.00	\$6,600,336.02		

Other Additions and Total Additions for the Period:

Other capital additions for the period not included above	\$13,515,241.36
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Total Additions for the Period (Sum of Expansion, Equipment & Other Additions)	
	\$20,115,577.38

Home Office Allocation

As a means to reduce costs, it is common for healthcare companies, including HCA, to use the services of a central oversight company, also referred to as a management company. Instead of having to employ several different individuals for each function (at each hospital), an affiliate contracts with one management company to provide the facility its essential services at a cost-effective rate. Using a management company's services streamlines an entity's operations and creates efficiencies that, without the management company, perhaps would not be achieved. In return for providing these integral services to the hospitals, the corporate office receives an arms-length fee, charged monthly. The fee is calculated as a percentage of net revenues, which is similar to other management companies in the healthcare industry. The fee charged to HCA's entirely-owned hospitals is calculated at 6.5% of net revenues.

Services provided under this management agreement include: consulting services in areas such as long-range planning, budget control systems, financial reporting systems and practices, contractual agreements, accounts receivable management, government reimbursement (including cost report preparation and filing), capital planning, internal audit, managed care contracting, legal services and human resources services (including employee benefit design and management). Corporate office prepares and files federal, state and local tax returns and reports as well as tax audit and appeals management. HCA performs advisory services relating to design, construction and inspection of new physical facilities, and renovations, repairs and maintenance of existing physical facilities. Corporate office provides direction in areas such as health services marketing, community and public relations, government affairs, quality assurance, patient safety initiatives and market research. HCA has placed a particular emphasis on patient safety and quality and has made a significant investment in these initiatives which provides no additional reimbursement, but provides a safer environment for the patient. The preceding is certainly not a comprehensive list of all services but rather a summary overview of the extent and wide range of corporate office's business.

Community Benefits Structure

Hospital Mission Statement	Together, we are a community dedicated to healing.
Hospital Vision	Sunrise Hospital & Medical Center and Sunrise Children's Hospital set the standard of excellence every day.
Hospital Values	<p>Above all else, we are committed to the care and improvement of human life. In recognition of this commitment, we strive to deliver high quality, cost effective healthcare in the communities we serve. In pursuit of our mission, we believe that following value statements are essential and timeless:</p> <ul style="list-style-type: none"> • We recognize and affirm the unique and intrinsic worth of each individual. • We treat all those we serve with compassion and kindness. • We act with absolute honesty, integrity and fairness in the way we conduct our business and the way we live our lives. • We trust our colleagues as valuable members of our healthcare team and pledge to treat one another with loyalty, respect and dignity.
Hospital Community Benefit Plan (groups to target, decision makers, goals)	<p>As part of our community benefits assessment, Sunrise Hospital and Medical Center and Sunrise Children's Hospital spend a great deal of time and resources evaluating the needs of our community. During this evaluation, we assess community population, community growth, healthcare service needs and gaps in current healthcare offerings. Through our Sunny Babies program, women can register for Medicaid and receive the appropriate pre- and post-natal care they need for a healthy pregnancy and baby. We are a lead supporter of Safe Kids whose mission is to prevent accidental deaths and injuries to children. We are participants in Project SEARCH High School Transition Program, a unique, business-led, school-to-work program to train young adults with developmental disabilities to fill entry-level workplace positions. Additionally, we also provide a free Consult-A-Nurse hotline where callers can speak to a registered nurse to help answer health questions and find a physician or specialist. Our StaRN program to help new graduate nurses enter into the hospital clinical setting and gain the experience needed to enter into specialty areas.</p>

Mission Mapping (these are not required fields)

	Yes	No
Does your mission map to your strategic planning process?	X	
Do you have a dedicated community benefits coordinator?		X
Do you have a charitable foundation?		X
Do you conduct teaching and research?	X	
Do you operate a Level I or Level II trauma center?	X	
<p>Are you the sole provider in your geographic area of any specific clinical services? (If Yes, list services.)</p>	<p>available at any other hospital in Southern Nevada and the surrounding region. Sunrise Hospital is dedicated to providing advanced medical care locally so that patients do not need to leave the region to receive care. Our ability to invest the necessary infrastructure dollars to make these services available locally results in Sunrise Hospital providing:</p> <ul style="list-style-type: none"> The most comprehensive Children’s Hospital in the state offering specialized pediatric staff, the largest neonatal intensive care unit and pediatric intensive care unit in the state and the largest, most advanced children’s heart program in Nevada. Sunrise Hospital & Medical Center is the first and only Advanced Comprehensive Stroke Center by the Joint Commission and part of the first network of certified stroke centers in the valley. Certified by the Joint Commission and received Comprehensive Stroke Center designation in 2017, the stroke program provides 24/7/365 access to acute stroke care and stroke prevention follow-up care. The stroke center offers access to traditional care for acute ischemic stroke utilizing Tissue Plasminogen Activator (tPA), access to interventional neuroradiology treatments of acute stroke such as the MERCI clot-retrieval device, pneumbra device, aneurysm coiling and intra-arterial tPA, and treatments that expand the opportunity for treatment of acute stroke beyond the conventional three hour window. Patients presenting to the emergency department with stroke symptoms are evaluated by a board certified neurologist. The stroke program also brings advanced research in the area of acute stroke treatment and stroke prevention to the residents of Southern Nevada. The stroke program at Sunrise Hospital & Medical Center continues to work toward improving patient outcomes by participating in the American Heart and American Stroke Associations’ Get With the Guidelines-Stroke Program (GWTG), which is designed to help monitor patient outcomes. Sunrise Hospital has received the GWTG Gold Plus Performance Achievement Award for ten consecutive years – longer than any other hospital in Southern Nevada. The hospital has also been awarded the Target Stroke Honor Roll Elite Status by the American Stroke Association in recognition for achieving a door to tPA time of less than 60 minutes for a majority of our patients. 	

Community Health Improvements Services

Benefit \$	
Community Health Education	\$261,096.00
Community-Based Clinical Services	\$1,056.00
Health Care Support Services	\$2,342,155.00
Total	\$2,604,307.00

Health Professions Education

Benefit \$	
Physicians/Medical Students (net of Direct GME payments)	\$2,657,331.00
Nurses/Nursing Students	\$23,100.00
Other Health Professional Education	\$0.00
Scholarships/Funding for Professional Education	\$0.00

Total	\$2,680,431.00
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Subsidized Health Services

Benefit \$	
Total Uncompensated Cost from Uncompensated Cost Report filed with DHCFP - Line 1	\$137,287,595.00
Less: Medicaid Disproportionate Share Payments received for the Period - Line 2	\$311,702.00
Less: Other Payments Received for these Accounts (County Supplemental Funds, etc.) - Line 3	\$17,819,878.00
Net Uncompensated Care - Line 4	\$119,156,015.00
Uncompensated SCHIP (Nevada Checkup) Cost - Line 5	\$0.00
Uncompensated Medicare Cost (see instructions) - Line 6	\$5,732,673.00
Uncompensated Clinic or Other Cost - Line 7	\$0.00
Other Subsidized Health Services - Line 8	\$0.00
Less: Cost Reported in Another Category - Line 9	\$14,157,537.00
Total Subsidized Health Services	\$110,731,151.00

Research

Benefit \$	
Clinical Research	\$0.00
Community Health Research	\$79,000.00
Other	\$0.00
Total	\$79,000.00

Financial Contributions

Benefit \$	
Cash Donations	\$178,742.00
Grants	\$0.00
In-Kind Donations	\$6,000.00
Cost of Fund Raising for Community Programs	\$0.00
Total	\$184,742.00

Community Building Activities

Benefit \$	
Physical Improvements and Housing	\$0.00
Economic Development	\$0.00
Community Support	\$0.00
Environmental Improvements	\$0.00
Leadership Development and Leadership Training for Community Members	\$0.00
Coalition Building	\$0.00
Community Health Improvement Advocacy	\$0.00
Workforce Development	\$6,528.00
Total	\$6,528.00

Community Benefit Operations

Benefit \$	
Dedicated Staff	\$0.00
Community Health Needs/Health Assets Assessment	\$0.00
Other Resources	\$0.00
Total	\$0.00

Other Community Benefits

Benefit \$	
(Briefly explain other community Benefits provided but not captured in sections above)	\$0.00
Unmet Free Care Obligation (Assessment for not meeting minimum care obligation of NRS 439B.340)	\$2,593,879.00
Other Community Benefits Subtotal	\$2,593,879.00

Total Community Benefit

Benefit \$	
Total	\$118,880,038.00

Other Community Support

Benefit \$	
Property Tax	\$1,265,892.00
Sales and Use Tax	\$1,218,223.00
Modified Business Tax	\$3,051,901.00
Commerce Tax	\$480,236.00
State UI Tax + NV Bond Factor	\$1,915,101.00
	\$0.00
Total Other Community Support	\$7,931,353.00

Total Community Benefits & Other Community Support

\$126,811,391.00

List and briefly explain educational classes offered
<p>Filling a huge need for health education, Sunrise Hospital offers a wide variety of educational programming to support the Las Vegas community. We offer classes in several categories including general health education, support groups, staff development to improve delivery of care and student educational activities benefiting the public.</p> <p>General health educational programming includes specific disease processes and general wellness topics such as childbirth preparation classes, child safety programs, driving safety educational programs, health fairs, heart health lectures, stroke seminars and screenings, women's health programs, nutrition, diabetic and prenatal classes. Program development is based on community need. Sunrise Hospital has educational materials in both English and Spanish available for all patients as needed.</p>

There are numerous support group activities. We sponsor the American Stroke Association support groups, cancer support programs, neurological support programs, grief support programs, digestive and incontinence support programs, epilepsy support group, chronic disease self-management workshops and pet therapy services. We have an in-house chaplain and meditation room that is open 24 hours a day, seven days a week. Visitors of all faiths are welcome to use the room for worship, prayers and meditation. Bibles are available in both English and Spanish. We are also supported by area churches in the local community for patient visitation.

Student and professional growth for public welfare is heavily-supported at Sunrise Hospital. We provide a full pediatric residency program as well as “the learning laboratory” for a multitude of technical, pharmaceutical, laboratory and nursing programs. Additionally, through the Education Department, nursing respiratory therapists and paramedic students completed clinical rotations throughout the hospital.

List and briefly describe other community benefits provided to the community for which the costs cannot be captured

Sunrise Hospital, as an affiliate of HCA, has instituted quality measures to ensure patient safety. These measures, which are the cornerstone of our commitment to care, demonstrate our dedication in providing resources and promoting patient safety and quality of care.

Sunrise Hospital also makes a significant investment in ensuring quality to our patients. As exemplified by Sunrise Hospital’s successful accreditation recognition from rigorous programs, such as The Joint Commission Accreditation, Joint Commission Advanced Comprehensive Stroke Certification, , the American Association of Blood Banks and The College of American Pathologists, American College of Surgeons (Trauma, Oncology), Accredited Chest Pain Center, National Accreditation Program for Breast Centers, CARF Accredited Rehabilitation Unit, Get with the Guidelines Gold Plus 7 Consecutive Winter for Stroke and recipient of the Consumer Choice Award 16 times and leader in patient safety.

Opportunities are actively sought to participate with external and government agencies, initiatives and pilots. Sunrise Hospital works closely with HealthInsight, a private, non-profit community based organization dedicated to improving health and healthcare that is composed of locally governed organizations in three western states. These states comprise of Nevada, New Mexico and Utah. This allows us to utilize the unique social and cultural elements of each state, as well as the quality improvement expertise in those states that has been developed more than three decades. In addition, we are currently participating with the public reporting of Core Measures outcomes, HCAHPS results (CMS Hospital Compare) and Leapfrog Survey. We also are participating with other corporate initiatives.

Sunrise recognizes the need for consumers of healthcare to understand and interpret quality data and sharing our outcomes with the community. We have invested resources and money into participating with national databases such as Sourely of Thoracic Surgeons (STS) (Cardiovascular), ACC (American College of Cardiology) and GWTG (Stroke). This is very beneficial because it allows us to benchmark ourselves nationally with others to assess stability and most importantly identify our opportunities for improvement. Key performance measures include research and the oncology center of excellence. Sunrise was one of the first Southern Nevada hospitals to enroll and participate in national hospital data comparisons, and to participate in the Vermont/Oxford National Neonatal Study.

In support of the National Patient Safety Goals and Regulatory Standards, Sunrise Hospital spearheaded a concurrent tracer methodology to capture compliance and identify opportunities for improvement. This initiative was recognized as a “best practice” by HCA and implemented throughout other HCA facilities.

Additionally, Sunrise Hospital and Sunrise Children's Hospital are working to decrease and bring awareness to falls by discussing daily at huddles as well as hosting an awareness campaign. Sunrise Hospital and Sunrise Children's Hospital also bring awareness to child and elder abuse and neglect.

Discounted Services & Reduced Charges Policy & Procedures

Charity Care Policy: (attach copies of actual policies if first filing or policy changed)	Policy Effective Date:	
Does the hospital have a policy? (Yes or No)	Yes	
Policy covers up to what % of Federal Poverty Level?		200%
Discounts given up to what %?		100%
Amount of time to make arrangements (in days or months)	Unlimited time frame	
Other comments		
Prompt Pay or Other Discounts: (attach copies of actual policies if first filing or policy changed)	Policy Effective Date:	
Does the hospital have a policy? (Yes or No)	Yes	
Discounts given up to what %?	81% ER to 86% IP	

Amount of time to make arrangements? (in days or months)	Reviewed on a case by case basis; no designated time frame.
Other comments	

Collection of Accounts Receivable Policies & Procedures

Effective Date of Policy		
	Yes	No
Does hospital have established policy?	X	
Does hospital make every reasonable effort to help patient to obtain coverage? (Yes or No)	X	
Is collection policy consistent with the Fair Debt Collection Practices Act? (Yes or No)	X	
Is the patient notified in writing of referral to collection agency?	X	
Is the patient notified in writing prior to a lawsuit being begun?	NA	
Methods of communication with patient (e.g. phone, letter, etc.)		
	Phone and Letters	
Number of patient contacts before referral to collection agency	Private Pay > \$5000 4 letters, 5 telephone contact attempts. Private Pay <\$5000 3 letters, 2 telephone contact attempts. Patient Liability after insurance > \$3000 3 letters, 5 telephone contact attempts. Patient Liability after insurance < \$3000 4 letters, 3 telephone contact attempts.	
Number of days prior to referral to collection agency	Average 71 days - maximum 140 days	
Other comments		

Chargemaster

	Yes	No
Is hospital chargemaster available in accordance with NRS 449.490 (4) requirements? (Yes or No)	X	
Is the chargemaster updated at least monthly? (Yes or No)	X	
How is the chargemaster made available? (E.g. format, location, etc.)	The charge master is available within the Case Management Department in a paper report format during normal business hours.	