

**Nevada Hospital Reporting
(Pursuant to NRS 449.490, Sections 2 through 4)**

Demographic Information

Name of Organization	Southern Hills Hospital & Medical Center		
Location (City & State)	Las Vegas, Nevada		
Fiscal Year Ended	12/31/2017		
Governance/ Organizational Structure	Southern Hills Hospital & Medical Center is owned and operated by Southern Hills Medical Center, LLC, a Delaware limited liability company which is qualified to do business in Nevada. Southern Hills Medical Center, LLC is an indirect wholly-owned subsidiary of HCA Inc.		

Description of Organization

Number of Facilities	Licensed Beds	Staffed Beds	Major Services & Centers of Excellence
Southern Hills Hospital & Medical Center officially opened on March 1, 2004 to provide services to the rapidly growing communities of Southwest Las Vegas. Utilizing advanced digital technology and an accomplished medical staff, Southern Hills Hospital's advanced care and superior service make for better outcomes and an exceptional patient experience. Southern Hills has invested millions of dollars in cutting-edge technologies that improve quality patient care and help to reduce medical errors. Examples of these innovative healthcare technologies include bar-coded prescriptions, sensors to prevent babies from being swapped or abducted and electronic prescription ordering. The \$164 million, 309,616-square foot, full-service community hospital is located on 40 acres west of Sunset Road at I-215. In 2016, Southern Hills Hospital opened a second emergency room called ER at The Lakes, a full service emergency room that is just four miles north of the main hospital campus. This hospital-based ER is the first of its kind in Nevada	186-bed facility	186-bed facility	The hospital concentrates on core services areas such as - Emergency and Pediatric Services, Behavioral Health, OB/GYN Services, Diagnostic Imaging and Surgical Services. Accredited Chest Pain Center. Accredited by The Joint Commission. Primary Stroke Center, 3 orthopedic certifications - hip and knee replacements and hip fracture programs, Alzheimer's disease program and Sepsis. American College of Radiology (ACR) accredited in MRI, computed tomography, ultrasound and nuclear medicine.

Capital Improvements

New Service Lines (List each new service line offered)

Major Facility Expansion:

Description	Prior Year's Cost	Current Year Cost	R=Replace N= New	Construction in Progress
5th Floor Ortho/Neuro	\$12,668,451.00	\$760,295.00	N	N
ER at the Lakes	\$3,074,430.00	\$12,405,398.00	N	N
Total	\$15,742,881.00	\$13,165,693.00		

Major Equipment

Description	Prior Year's Cost	Current Year Cost	R=Replace N= New	Expansion
CT Revolution EVO	\$0.00	\$688,135.00	R	
Insufflators, Scopes & Lights	\$0.00	\$753,173.00	R	
Total	\$0.00	\$1,441,308.00		

Other Additions and Total Additions for the Period:

Other capital additions for the period not included above	\$1,339,476.00
Total Additions for the Period (Sum of Expansion, Equipment & Other Additions)	\$15,946,477.00

Home Office Allocation

Describe the methodology used to allocate home office costs to the hospital
<p>As a means to reduce costs, it is common for healthcare companies, including HCA, to utilize the services of a central oversight company, also referred to as a management company. Instead of having to employ several different individuals for each function (at each hospital), an affiliate contracts with one management company to provide the facility its essential services at a cost-effective rate. Using a management company's services streamlines an entity's operations and creates efficiencies that, without the management company, perhaps would not be achieved. In return for providing these integral services to the hospitals, corporate office receives an arms-length fee, charged monthly. The fee is calculated as a percentage of net revenues which is similar to other management companies in the healthcare industry. The fee charged to HCA's wholly owned hospitals is calculated at 6.5% of net revenues.</p> <p>Services provided under this management agreement include: consulting services in areas such as long-range planning, budget control systems, financial reporting systems and practices, contractual agreements, accounts receivable management, government reimbursement (including cost report preparation and filing), capital planning, internal audit, managed care contracting, legal services, and human resources services (including employee benefit design and management). Corporate office prepares and files federal, state and local tax returns and reports as well as tax audit and appeals management. HCA performs advisory services relating to design, construction and inspection of new physical facilities, and renovations, repairs and maintenance of existing physical facilities. Corporate office will provide direction in areas such as health services marketing, community and public relations, government affairs, quality assurance, patient safety initiatives and market research. HCA has placed a particular emphasis on patient safety and quality and has made a significant investment in these initiatives which provides no additional reimbursement, but provides a safer environment for the patient. The preceding is certainly not a comprehensive list of all services but rather a quick snapshot of the extent and wide range of corporate office's business.</p>

Community Benefits Structure

Hospital Mission Statement	<p>Our staff is committed to the care and improvement of human life. In recognition of this commitment, we will strive to deliver high-quality & cost-effective healthcare in the community we serve. In pursuit of our mission, we believe the following statements are essential and timeless:</p> <ul style="list-style-type: none"> - We recognize and affirm the unique and intrinsic worth of each individual, - We treat all those we serve with compassion and kindness, - We act with absolute honesty, integrity, and fairness in the way we conduct our business and the way we live our lives, <p>We trust our colleagues as valuable members of our healthcare team and pledge to treat one another with loyalty, respect, and integrity</p>
Hospital Vision	Same as mission statement
Hospital Values	Same as mission statement
Hospital Community Benefit Plan (groups to target, decision makers, goals)	Yes

Mission Mapping (these are not required fields)

	Yes	No
Does your mission map to your strategic planning process?	X	
Do you have a dedicated community benefits coordinator?		X
Do you have a charitable foundation?		X
Do you conduct teaching and research?	X (Nursing Ancillary Students)	
Do you operate a Level I or Level II trauma center?		X
Are you the sole provider in your geographic area of any specific clinical services? (If Yes, list services.)		X

Community Health Improvements Services

Benefit \$	
Community Health Education	\$30,170.97
Community-Based Clinical Services	\$0.00
Health Care Support Services	\$402,952.31
Total	\$433,123.28

Health Professions Education

Benefit \$	
Physicians/Medical Students (net of Direct GME payments)	\$630,950.38
Nurses/Nursing Students	\$333,289.50
Other Health Professional Education	\$0.00
Scholarships/Funding for Professional Education	\$0.00
Total	\$964,239.88

Subsidized Health Services

Benefit \$	
Total Uncompensated Cost from Uncompensated Cost Report filed with DHCFP	\$26,676,982.00
Less: Medicaid Disproportionate Share Payments received for the Period	\$105,191.00
Less: Other Payments Received for these Accounts (County Supplemental Funds, etc.)	\$1,316,796.96
Net Uncompensated Care	\$25,254,994.04
Uncompensated SCHIP (Nevada Checkup) Cost	\$0.00
Uncompensated Medicare Cost (see instructions)	\$8,217,577.09
Uncompensated Clinic or Other Cost	\$0.00
Other Subsidized Health Services	\$0.00
Less: Cost Reported in Another Category	\$1,320,963.66
Total Subsidized Health Services	\$32,151,607.48

Research

Benefit \$	
Clinical Research	\$0.00
Community Health Research	\$0.00

Other	\$0.00
Total	\$0.00

Financial Contributions

Benefit \$	
Cash Donations	\$58,831.00
Grants	\$0.00
In-Kind Donations	\$0.00
Cost of Fund Raising for Community Programs	\$0.00
Total	\$58,831.00

Community Building Activities

Benefit \$	
Physical Improvements and Housing	\$0.00
Economic Development	\$0.00
Community Support	\$0.00
Environmental Improvements	\$0.00
Leadership Development and Leadership Training for Community Members	\$0.00
Coalition Building	\$0.00
Community Health Improvement Advocacy	\$0.00
Workforce Development	\$0.00
Total	\$0.00

Community Benefit Operations

Benefit \$	
Dedicated Staff	\$0.00
Community Health Needs/Health Assets Assessment	\$0.00
Other Resources	\$0.00
Total	\$0.00

Other Community Benefits

Benefit \$	
(Briefly explain other community Benefits provided but not captured in sections above)	\$0.00
Unmet Free Care Obligation (Assessment for not meeting minimum care obligation of NRS 439B.340)	\$612,249.00
Other Community Benefits Subtotal	\$612,249.00

Total Community Benefit

Benefit \$	
Total	\$34,220,050.64

Other Community Support

Benefit \$	
Property Tax	\$1,126,957.00
Sales and Use Tax	\$1,516,134.00
Modified Business Tax	\$725,285.00

Commerce Tax	\$120,017.00
State UI Tax + NV Bond Factor	\$579,909.00
	\$0.00
Total Other Community Support	\$4,068,302.00

Total Community Benefits & Other Community Support

\$38,288,352.64

<p>List and briefly explain educational classes offered</p> <p>Southern Hills Hospital & Medical Center offers a number of educational opportunities for the community. Those classes include the following:</p> <ul style="list-style-type: none"> • Lunch and Learn Series <p>Southern Hills Hospital offers free Semi-monthly Health Education Classes for the community. Monthly topics cover most health concerns including: Heart Disease, Hospice Care, Living Wills, Cancer, Diabetes, etc. Local physicians are available for Q&A after the seminars.</p> <ul style="list-style-type: none"> • AARP Safe Driving Classes <p>Southern Hills Hospital provides meeting space for safe driving classes.</p> <ul style="list-style-type: none"> • Prepared Childbirth Classes <p>Southern Hills offers classes for parents in preparing for the birth of baby. Discussion includes: breathing techniques; labor/delivery, cesarean section, pain management options, post-partum, baby care/feeding.</p> <ul style="list-style-type: none"> • Breastfeeding class <p>Southern Hills offers breast feeding classes to inform and support mom in successful breastfeeding</p> <ul style="list-style-type: none"> • Flu Shot Clinic <p>Southern Hills Hospital understands the importance of flu prevention and provided free flu shots to the community.</p> <p>Southern Hills Hospital is committed to developing the next generation of highly qualified clinical expertise through the following mechanisms:</p> <ul style="list-style-type: none"> • Clinical Setting for Undergraduate/Vocational Training <p>Southern Hills Hospital provides an acute care setting for nursing students to apply their learned theories, techniques, and the application of the nursing process. Through the clinical rotation, nursing students are assigned an experienced clinical preceptor to serve as a clinical role model and resource person.</p> <ul style="list-style-type: none"> • Nurse Education Room <p>Besides the “hands on” education as outlined above, Southern Hills Hospital provides a dedicated education room for nursing students to further enhance their education opportunities.</p> <p>In addition to those items listed above, Southern Hills Hospital & Medical Center provides space for local community groups at no charge for the facilities.</p>

<p>List and briefly describe other community benefits provided to the community for which the costs cannot be captured</p> <ul style="list-style-type: none"> • Social Service Support for the homeless population served, • Purchased medications for those patients with the inability to purchase those needed medications, • Community Resource Definition • Educational Pamphlets & Materials <p>Community Assistance Support to assist in gaining approval for government support of medical bills for those services needed outside the acute care setting, such as home health, IV infusion therapy, dialysis, SNF, Rehab etc.</p>
--

Discounted Services & Reduced Charges Policy & Procedures

Charity Care Policy: (attach copies of actual policies if first filing or policy changed)	Policy Effective Date:	5/1/2013
Does the hospital have a policy? (Yes or No)	Yes	
Policy covers up to what % of Federal Poverty Level?	200%	
Discounts given up to what %?	100%	
Amount of time to make arrangements (in days or months)	Limits based on account balance	

Other comments		
Prompt Pay or Other Discounts: (attach copies of actual policies if first filing or policy changed)	Policy Effective Date:	10/1/2013
Does the hospital have a policy? (Yes or No)	Yes	
Discounts given up to what %?	Inpatients: 89% OP Surgery: 89% OP: 86% ED: 86%	
Amount of time to make arrangements? (in days or months)	Southern Hills Hospital & Medical Center makes every effort to qualify its uninsured population for Medicaid, Clark or Nye County Indigent program, or its charity program. If a patient does not qualify for these resources, a 30-day period is available for the patient to make reasonable payment arrangements with the hospital.	
Other comments	Southern Hills Hospital provides the resources needed to assist the patients in gaining approval for the available indigent programs, Medicaid or County programs. If the patient does not qualify for these government programs, each uninsured patient is screened against the hospital's charity program for possible acceptance. Should the patient not qualify for the hospital's charity criteria, each patient is offered a standard uninsured discount.	

Collection of Accounts Receivable Policies & Procedures

Effective Date of Policy		
	Yes	No
Does hospital have established policy?	X	
Does hospital make every reasonable effort to help patient to obtain coverage? (Yes or No)	X	
Is collection policy consistent with the Fair Debt Collection Practices Act? (Yes or No)	X	
Is the patient notified in writing of referral to collection agency?	X	
Is the patient notified in writing prior to a lawsuit being begun?	X	
Methods of communication with patient (e.g. phone, letter, etc.)	Phone and letters	
Number of patient contacts before referral to collection agency	Private pay > \$7,500 - 3 letters, 5 telephone contact attempts. Private Pay < \$7,500- 2 letters, 2 telephone contact attempts. Private Pay after insurance < \$3,000 -3 letters, 2 telephone contact attempts. Private Pay after insurance > \$3,000 3 letters, 5 telephone contact attempts Private Pay & Private Pay after insurance < \$1,000 with a low credit score – 2 letters, 0 telephone contact attempts.	
Number of days prior to referral to collection agency	Average: 71 Days w Max of 140 Days	
Other comments		

Chargemaster

	Yes	No
Is hospital chargemaster available in accordance with NRS 449.490 (4) requirements? (Yes or No)	X	
Is the chargemaster updated at least monthly? (Yes or No)	X	
How is the chargemaster made available? (E.g. format, location, etc.)	The Chargemaster is in electronic format and available during normal business hours in the hospital administrative offices	