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| | commitment to those with special needs. |
| Hospital Vision | A growing and diversified healthcare ministry distinguished by excellence, quality and commitment to expanding access to those in need. |
| Hospital Values | Catholic Healthcare West is committed to providing high-quality, affordable health care to the communities we serve. Above all else we value dignity, collaboration, justice, stewardship and excellence. |
| Hospital Community Benefit Plan (groups to target, decision makers, goals) | The Community Benefit Plan (CBP) reports on the previous fiscal year's community outreach efforts and the planned direction for the next year as it relates to the needs identified in the Community Health Assessment that is conducted every three years. It provides CHW's definition of community benefit, the process of providing community benefit and the needs assessment performed for planning purposes. (A soft copy of the plan will accompany this report submission) |

Mission Mapping (these are not required fields)

| | Yes | No |
|---|-----|----|
| Does your mission map to your strategic planning process? | X | |
| Do you have a dedicated community benefits coordinator? | X | |
| Do you have a charitable foundation? | X | |
| Do you conduct teaching and research? | X | |
| Do you operate a Level I or Level II trauma center? | | X |
| Are you the sole provider in your geographic area of any specific clinical services? (If Yes, list services.) | | X |

Community Health Improvements Services

| | Benefit \$1,182,939 |
|-----------------------------------|---------------------|
| Community Health Education | \$ 959,546 |
| Community-Based Clinical Services | \$ 1,164 |
| Health Care Support Services | \$ 222,229 |

Health Professions Education

| | Benefit \$627,352 |
|--|-------------------|
| Physicians/Medical Students (net of Direct GME payments) | |
| Nurses/Nursing Students | |
| Other Health Professional Education | \$ 614,083 |
| Scholarships/Funding for Professional Education | \$ 13,269 |

Subsidized Health Services

| | Benefit \$32,446,892 |
|--|----------------------|
| Total Uncompensated Cost from Uncompensated Cost Report filed with DHCFP | \$13,982,190 |
| Less: Medicaid Disproportionate Share Payments received for the Period | |
| Less: Other Payments Received for these Accounts (County Supplemental Funds, etc.) | \$ (8,389) |
| Net Uncompensated Care | \$ 13,973,801 |
| Uncompensated SCHIP (Nevada Checkup) Cost | \$ 16,133 |
| Uncompensated Medicare Cost (see instructions) | \$18,679,187 |
| Uncompensated Clinic or Other Cost | |

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|---|--------------|
| Other Subsidized Health Services | |
| Less: Cost Reported in Another Category | \$ (222,229) |
| Total Subsidized Health Services | \$32,446,892 |

Research

| | |
|---------------------------|------------|
| | Benefit \$ |
| Clinical Research | \$ |
| Community Health Research | \$ |
| Other | \$ |

Financial Contributions

| | |
|---|--------------------------|
| | Benefit \$575,842 |
| Cash Donations | \$ 23,102 |
| Grants | \$ 83,580 |
| In-Kind Donations | \$ 51,544 |
| Cost of Fund Raising for Community Programs | \$ 417,616 |

Community Building Activities

| | |
|--|-------------------------|
| | Benefit \$13,683 |
| Physical Improvements and Housing | \$ 22 |
| Economic Development | |
| Community Support | |
| Environmental Improvements | |
| Leadership Development and Leadership Training for Community Members | |
| Coalition Building | \$ 3,503 |
| Community Health Improvement Advocacy | \$ 10,158 |
| Workforce Development | |

Community Benefit Operations

| | |
|---|-------------------------|
| | Benefit \$26,837 |
| Dedicated Staff | \$ 20,691 |
| Community Health Needs/Health Assets Assessment | \$ 6,146 |
| Other Resources | \$ |

Other Community Benefits

| | |
|--|------------|
| (Briefly explain other community Benefits provided but not captured in sections above) | Benefit \$ |
| | \$ |
| | \$ |
| Other Community Benefits Subtotal | \$ |

Total Community Benefit

| | |
|--|------------------------------|
| | Benefit \$ 34,873,545 |
|--|------------------------------|

Other Community Support

| | Benefit \$ |
|--|------------|
| Property Tax | \$ |
| Sales and Use Tax | \$ |
| Modified Business Tax | \$ |
| Other Tax (describe) | \$ |
| Assessment for not meeting minimum care obligation of NRS 439B.340 | \$ |
| Total Other Community Support | \$ |

Total Community Benefits & Other Community Support

| | |
|--|---------------------|
| | \$34,873,545 |
| | |

List and briefly explain educational classes offered

Included in the Community Benefits Plan under the “Plan Report and Update including Measurable Objectives and Timeframes” section. A softcopy of the plan will accompany this report submission

List and briefly describe other community benefits provided to the community for which the costs cannot be captured

Non-Quantifiable Benefit

St. Rose Dominican Hospitals provides many contributions to our employees and the community at large that are important, but impossible to count as community benefit.

- Healthy Roads Employee Wellness Program: St. Rose recently received a Silver Healthyroads Fit Company Award for efforts in creating and promoting a culture of wellness in the workplace.
- Smoke-Free Campus Initiative: All 3 St. Rose campuses are smoke free and have been recognized by the American Lung Association and the Nevada Cancer Coalition for these efforts.
- Rebuilding Together Project. St. Rose employees partnered with Rebuilding Together to make critical repairs to three homes in the Las Vegas Valley for low-income, disabled and or aging residents. This project works to preserve affordable home ownership and revitalize communities.
- Many of our employees volunteer their time and money by participating in community events with their favorite charities. The hospital coordinates teams for the Susan G. Komen Race for the Cure, Arthritis Walk, American Heart Association Heart Walk and the American Lung Association Stratosphere Stair climb.
- Ecology Initiatives. All three St. Rose campuses were honored in 2010 with a “Partner Recognition Award” by Practice Greenhealth, a national membership organization for health care facilities committed to environmentally responsible operations. St. Rose has “Go Green” committees at all three campuses and a representative on the Las Vegas Chamber of Commerce Green Initiative Committee.
- ECHO (Employees Can Help Others) allows employees to donate spare change and other funds to help fellow-employees who need financial assistance with rent/mortgage, utilities and other payments while they are going through family crisis. These funds are distributed through the ECHO committee who handles all requests.
- St. Rose offers hospital maternity tours three times per month for new parents to become familiar with the maternal child center before they are in labor. We also offer prepared childbirth classes four times per week to help new parents learn what to expect.
- Breastfeeding Boutique at the Barbara Greenspun WomensCare Centers offers new moms with specialty breastfeeding products, bras and pumps. A Certified Lactation Counselor is available 5 days per week to help these moms with bra-fitting and customized product selection.

Discounted Services & Reduced Charges Policy & Procedures

| | |
|---|---------------------------------|
| Charity Care Policy: (attach copies of actual policies if first filing or policy changed) | Policy Effective Date: |
| Does the hospital have a policy? (Yes or No) | May 18, 2004 |
| Policy covers up to what % of Federal Poverty Level? | 500% |
| Discounts given up to what %? | 100% |
| Amount of time to make arrangements (in days or months) | 30 days |
| Other comments | None |
| Prompt Pay or Other Discounts: (attach copies of actual policies if first filing or policy changed) | Policy Effective Date: |
| Does the hospital have a policy? (Yes or No) | January 1, 2007 |
| Discounts given up to what %? | 30% |
| Amount of time to make arrangements? (in days or months) | Discounts given upon final bill |
| Other comments | None |

Collection of Accounts Receivable Policies & Procedures

| | |
|--|----------------|
| Effective Date of Policy | May 18, 2004 |
| Does hospital have established policy? | Yes |
| Does hospital make every reasonable effort to help patient to obtain coverage? (Yes or No) | Yes |
| Number of patient contacts before referral to collection agency | 3 |
| Is collection policy consistent with the Fair Debt Collection Practices Act? (Yes or No) | Yes |
| Methods of communication with patient (e.g. phone, letter, etc.) | Phone, letter |
| Number of days prior to referral to collection agency | 180 |
| Is the patient notified in writing of referral to collection agency? | Yes, by agency |
| Is the patient notified in writing prior to a lawsuit being begun? | Yes |
| Other comments | None |

Chargemaster

| | |
|---|------------------------------|
| Is hospital chargemaster available in accordance with NRS 449.490 (4) requirements? (Yes or No) | Yes |
| Is the chargemaster updated at least monthly? (Yes or No) | Yes |
| How is the chargemaster made available? (E.g. format, location, etc.) | Hardcopy available on campus |