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| Hospital Community Benefit Plan (groups to target, decision makers, goals) | |
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Mission Mapping (these are not required fields)

| | Yes | No |
|---|----------------|----|
| Does your mission map to your strategic planning process? | X | |
| Do you have a dedicated community benefits coordinator? | | X |
| Do you have a charitable foundation? | X | |
| Do you conduct teaching and research? | | X |
| Do you operate a Level I or Level II trauma center? | | X |
| Are you the sole provider in your geographic area of any specific clinical services? (If Yes, list services.) | X All Services | |

Community Health Improvements Services

| | |
|-----------------------------------|----------------------|
| | Benefit \$ 2,261,480 |
| Community Health Education | \$ 1,363,485 |
| Community-Based Clinical Services | \$ 364,787 |
| Health Care Support Services | \$ 533,208 |

Health Professions Education

| | |
|--|--------------------|
| | Benefit \$ 310,305 |
| Physicians/Medical Students (net of Direct GME payments) | \$ |
| | |
| Nurses/Nursing Students | \$ 204,204 |
| Other Health Professional Education | \$ 8,770 |
| Scholarships/Funding for Professional Education | \$ 97,331 |

Subsidized Health Services

| | |
|--|----------------------|
| | Benefit \$24,171,277 |
| Total Uncompensated Cost from Uncompensated Cost Report filed with DHCFP | \$ 17,555,815 |
| Less: Medicaid Disproportionate Share Payments received for the Period | \$ (874,788) |
| Less: Other Payments Received for these Accounts (County Supplemental Funds, etc.) | \$ (12,005) |
| Net Uncompensated Care | \$ 16,669,022 |
| Uncompensated SCHIP (Nevada Checkup) Cost | \$ 108,803 |
| Uncompensated Medicare Cost (see instructions) | \$ 7,710,745 |
| Uncompensated Clinic or Other Cost | \$ 0 |
| Other Subsidized Health Services (Bad Debt @ Cost) | \$ 53,146 |
| Less: Cost Reported in Another Category | \$ (370,439) |
| Total Subsidized Health Services | \$ 24,171,277 |

Research

| | |
|---------------------------|------------|
| | Benefit \$ |
| Clinical Research | \$ |
| Community Health Research | \$ |
| Other | \$ |

Financial Contributions

| | |
|---|---------------------------|
| | Benefit \$ 287,891 |
| Cash Donations | \$ 16,619 |
| Grants | \$ |
| In-Kind Donations | \$ 89,687 |
| Cost of Fund Raising for Community Programs | \$ 181,585 |

Community Building Activities

| | |
|--|--------------------------|
| | Benefit \$ 10,224 |
| Physical Improvements and Housing | \$ |
| Economic Development | \$ 2,150 |
| Community Support | \$ |
| Environmental Improvements | \$ |
| Leadership Development and Leadership Training for Community Members | \$ |
| Coalition Building | \$ |
| Community Health Improvement Advocacy | \$ 8,074 |
| Workforce Development | \$ |

Community Benefit Operations

| | |
|---|--------------------------|
| | Benefit \$ 73,820 |
| Dedicated Staff | \$ |
| Community Health Needs/Health Assets Assessment | \$ 73,820 |
| Other Resources | \$ |

Other Community Benefits

| | |
|--|-------------------|
| (Briefly explain other community Benefits provided but not captured in sections above) | Benefit \$ |
| | \$ |
| | \$ |
| Other Community Benefits Subtotal | \$ |

Total Community Benefit

| | |
|--|-----------------------------|
| | Benefit \$27,114,997 |
| | |

Other Community Support

| | |
|--|---------------------------|
| | Benefit \$ 416,938 |
| Property Tax | \$ 416,938 |
| Sales and Use Tax | \$ |
| Modified Business Tax | \$ |
| Other Tax (describe) | \$ |
| Assessment for not meeting minimum care obligation of NRS 439B.340 | \$ |
| Total Other Community Support | \$416,938 |

Total Community Benefits & Other Community Support

| | |
|--|----------------------|
| | \$ 27,531,934 |
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| List and briefly explain educational classes offered |
| <p>The below mentioned classes and seminars continued to be sponsored and presented by Carson Tahoe Regional Healthcare during FY2010.</p> <p>Childbirth Education Series – This four-week series is specially designed to introduce you to the labor process. We recommend enrolling in these classes early in your pregnancy so you may learn about factors that may affect you and your baby during the birthing process.</p> <p>Childbirth Education Cliff Notes: The Basics in a Day – This one-day course offers a basic understanding of what to expect during delivery and also serves as an excellent refresher for those who are adding to their family or have attended the four-week series.</p> <p>Sibling Classes – This special class for “expectant” big brothers and sisters prepares siblings for the arrival of a new baby.</p> <p>Breastfeeding Class – If you are preparing to breastfeed your baby, this course will help you better understand the benefits and will explain what to expect while nursing.</p> <p>Newborn Care Class – The infant care course will teach care basics as well as give you the opportunity to ask more detailed questions about how to nurture your infant.</p> <p>Diabetes Education – This program is designed to educate people with diabetes to make informed decisions regarding their diabetes care, management, and goals to promote a long-term positive quality of life.</p> <p>Various Symposiums and Workshops-CTRH offers annual symposiums each year which are free to the community such as a Cardiac Symposium, Cancer Symposium, Physician Lecture Series-We’ve got the answers on such areas as Cardiac Symposium, Monthly Cancer 101 lectures, quarterly physician lectures and health fair participation in our primary service area.</p> |

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| List and briefly describe other community benefits provided to the community for which the costs cannot be captured |
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Discounted Services & Reduced Charges Policy & Procedures

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|---|--------------------------------|
| Charity Care Policy: (attach copies of actual policies if first filing or policy changed) | Policy Effective Date: 12/2010 |
| Does the hospital have a policy? (Yes or No) | Yes |

| | |
|---|---------------------------------------|
| Policy covers up to what % of Federal Poverty Level? | 400% |
| Discounts given up to what %? | 100% |
| Amount of time to make arrangements (in days or months) | Based upon financial need to 48months |
| Other comments | |
| Prompt Pay or Other Discounts: (attach copies of actual policies if first filing or policy changed) | Policy Effective Date: 03/2008 |
| Does the hospital have a policy? (Yes or No) | Yes |
| Discounts given up to what %? | 50% |
| Amount of time to make arrangements? (in days or months) | 30 Days |
| Other comments | |

Collection of Accounts Receivable Policies & Procedures

| | |
|--|-----------------|
| Effective Date of Policy | 2008 |
| Does hospital have established policy? | Yes |
| Does hospital make every reasonable effort to help patient to obtain coverage? (Yes or No) | Yes |
| Number of patient contacts before referral to collection agency | Minimum 6 |
| Is collection policy consistent with the Fair Debt Collection Practices Act? (Yes or No) | Yes |
| Methods of communication with patient (e.g. phone, letter, etc.) | Phone & Letters |
| Number of days prior to referral to collection agency | 120 Minimum |
| Is the patient notified in writing of referral to collection agency? | Yes |
| Is the patient notified in writing prior to a lawsuit being begun? | Yes |
| Other comments | |

Chargemaster

| | |
|---|------------|
| Is hospital chargemaster available in accordance with NRS 449.490 (4) requirements? (Yes or No) | Yes |
| Is the chargemaster updated at least monthly? (Yes or No) | As needed |
| How is the chargemaster made available? (E.g. format, location, etc.) | .txt/Excel |